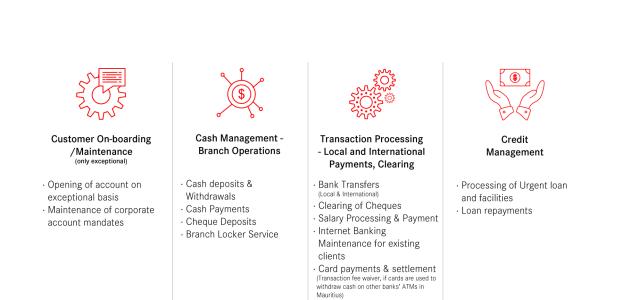


Bank Services: COVID-19

As we are faced with an unprecedented health situation in Mauritius following the country lockdown, we reviewed our business operations while ensuring minimal disruptions in our response and services to both our individual and institutional customers. We again reiterate our request to use our online banking platform for your transactions.

Our Services



As from Thursday 26 March 2020 and until further notice, our cut-off times have been revised as follows:

Services	Cut-Off Times
Special clearance in MUR	Not available
Cheque clearance in MUR	13h00
Non-Internet Banking - Fund Transfers (MUR & FCY)	13h00
Internet Banking Transactions	14h00



Bank Services: COVID-19

Treasury and Custody Services

The document hereunder details the key services from our Treasury & Markets department during this time.



As the situation with COVID-19 evolves, the Bank continues to work with its critical response teams to support you, your families, and your businesses in the most efficient way. We may encounter some delays in the processing of your transactions during these challenging times and we do rely on your understanding and cooperation. Should you need any further information, please contact your Relationship Manager.

The Management